

兩款高效能空氣清新機
一個濾淨目標
讓您置身家中
亦能隨時「森」呼吸
盡享清新潔淨空氣

ATMOSPHERE  SKY™



Atmosphere Sky™空氣清新機

ATMOSPHERE  MINI



Atmosphere Mini™空氣清新機

兩款空氣清新機均可有效濾除逾340種污染物，單次濾淨率高達99.99%，並可濾除小至0.0024微米的顆粒。其中Atmosphere Sky™配備三層濾網，擁有超高潔淨空氣濾淨量，適用於面積高達465平方尺的空間；而Atmosphere Mini™採用三合一濾網，設計更為小巧輕便，易於擺放，適用於200平方尺的空間。



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空氣清新機常見問題及使用小貼士

常見問題

Q Atmosphere Sky™和Mini™空氣清新機主要有什麼分別？

A Atmosphere Sky™空氣清新機配備三層濾網，包括前置濾網、HEPA濾網及活性碳氣味濾網，潔淨空氣濾淨量 (CADR) 高達300立方英尺/分鐘，適用於面積高達465平方尺的空間。Atmosphere Mini™空氣清新機採用三合一濾網，設計更為小巧輕便，易於擺放，CADR為130立方英尺/分鐘，適用於200平方尺的空間。

Q 如何為Atmosphere Sky™和Mini™空氣清新機登記保養？

A 有兩種方法。第一種是下載Atmosphere Connect應用程式，然後透過應用程式對產品進行配對，再按登記保養。您亦可以前往保養登記網站進行登記。

Q 是否可以透過Atmosphere Connect應用程式同時連接Atmosphere Sky™和Mini™空氣清新機？

A 可以。同一個Connect ID可以同時連接多部Atmosphere Sky™和Mini™空氣清新機。

Q 如何清潔Atmosphere Sky™和Mini™空氣清新機的機身？

A 可以用沾濕的布擦拭機身外部，然後待乾。當機身極髒時，可使用溫和的清潔劑清潔，例如L.O.C™多用途濃縮清潔劑。如有需要，亦可使用經1:99比例稀釋的含氯漂白水清潔消毒機身。請勿使用含氨、酒精或油漆稀釋劑的清潔劑，因會損壞機身。

Q 當更換濾網時，濾網捕捉到的細菌和病毒會否釋放回空氣中？應如何處理用過的濾網？

A 不會。病毒和細菌一旦被濾網捕獲，就會困在濾網中並失去活性。更換濾網時接觸到病毒和細菌的風險極低。最佳的更換濾網做法是取出用過的濾網，將其放入塑膠垃圾袋中，然後棄置到垃圾桶。建議您在更換濾網後徹底洗手。

Q 在窗戶敞開時開啟空氣清新機，會否影響其運作及濾網的壽命？

A 當窗戶敞開時，空氣清新機可以正常運作，但濾淨效果則會受到室外進入室內的空氣而有所影響，如果室外空氣比較乾淨，通風反而使安利空氣清新機更快速達到濾淨效果。如果室外空氣比室內混濁，濾淨效果則會受影響，但這些影響與機體本身濾淨效能無關。濾網壽命主要受使用時間及風速影響。若採用自動偵測，且空氣質素受室外空氣影響一直處於超高速濾淨狀態，自然會增加濾網壽命的耗損。

Q 當空氣清新機停止運作時，被濾網捕捉的細菌或病毒會否重新釋放回空氣中？例如因摩打突然停止運作而導致氣流方向發生變化，令濾網上的細菌病毒突然「反彈」回空氣中？

A 不會。安利空氣清新機（包括已經停產的Atmosphere，以及現正熱銷的Atmosphere Sky™、Atmosphere Mini™空氣清新機）均採用物理過濾，其設計是通過高效能的摩打在濾網的後面運轉，從而產生吸力，將空氣從周邊環境中吸入空氣清新機內，然後經過三重濾淨系統（包括前置濾網、HEPA濾網及活性碳氣味濾網）將空氣內的污染物濾除。當關機時，摩打是會逐漸停止運作到靜止狀態，而吸入的風量亦是逐漸減小至零，故不會存在氣流方向或風向突然產生變化的情況。空氣中的污染物（包括微粒和各種細菌病毒）在經過HEPA高效能微粒濾網時，會被捕獲在HEPA濾網的細小纖維內，不會逃脫或重新釋放回空氣中。HEPA濾網應用在醫院的隔離病房中已歷史悠久，以防止空氣中的微生物傳播，其效能亦廣受認可，故顧客在這一方面不需要有額外的擔心。

Q 以往部分用家會發現吸收了家居氣味（例如煙味、煮食油煙氣味）的濾網，在後續使用中可能會將有關氣味重新釋放出來，細菌和病毒會否也有同樣重新釋放回空氣中的風險？

A 不會。由於氣味分子的體積非常小（大約在納米量級），故能夠穿過HEPA高效能微粒濾網，主要依靠活性碳氣味濾網捕捉及吸附氣味分子（氣味分子會吸附在活性碳上），進而減少有關氣味於空氣中的濃度。但是病毒和細菌的體積相對氣味分子大得多（一般為微米量級），可以被HEPA高效能微粒濾網有效捕捉及濾除，故顧客毋須擔心。Atmosphere Sky™和Atmosphere Mini™均可有效濾除小至0.0024微米的微粒，單次濾淨率高達99.99%，產品更獲得多項國際權威認證，效能值得信賴。



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Atmosphere Sky™空氣清新機濾網更換小貼士

Q Atmosphere Sky™空氣清新機的三層濾網是否都需要定期更換？

A 可透過顯示屏上的三盞濾網提示燈，從左至右分別對應前置濾網、HEPA高效能微粒濾網及活性碳氣味濾網，正常狀態下提示燈應為綠色；當提示燈轉為紅色時，即表示濾網需要清潔或更換。閣下亦可將您的Atmosphere Sky™空氣清新機連接至Atmosphere Connect應用程式，便可輕鬆了解濾網的具體使用狀況。

1. **前置濾網**：應每2至12個月清潔一次，毋須更換；清潔後須透過應用程式或長按面板的濾網顯示燈進行重新設定。
2. **HEPA濾網**：使用壽命由3個月到5年不等，視乎微粒感應器、運轉風速、運作時數而定。更換後系統會自動重置濾網，毋須手動設定。
3. **活性碳氣味濾網**：使用壽命由4至12個月不等，視乎運轉風速及運作時數而定。更換後系統會自動重置濾網，毋須手動設定。

Atmosphere Mini™空氣清新機濾網更換小貼士

Q Atmosphere Mini™空氣清新機的濾網壽命是多久？

A Atmosphere Mini™空氣清新機採用三合一濾網，其壽命為6個月到10個月不等，視乎空氣質素、運作時數及運轉風速而定。閣下可透過顯示屏上的濾網提示燈分析是否需要更換濾網，綠色表示濾網壽命良好；當提示燈轉為黃色時，即表示應盡快更換濾網；當提示燈轉為紅色時，應立即更換濾網。閣下亦可將您的Atmosphere Mini™空氣清新機連接至Atmosphere Connect應用程式，便可輕鬆了解濾網的具體使用狀況。

Q Atmosphere Mini™空氣清新機的三合一濾網是否需要進行清潔？

A 如有需要，可以清潔Atmosphere Mini™空氣清新機三合一濾網的前置濾網層。如果發現有大型顆粒開始在前置濾網層表面堆積，可以考慮進行清潔。您可以選擇使用吸塵機清潔或用乾淨的布抹去或擦拭，清潔時請小心，避免破壞濾網。請勿使用水或任何液體清潔劑進行清潔。請留意，清潔前置濾網層並非必要，亦不會影響濾網的壽命。



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Atmosphere
Connect應用程式

Atmosphere Sky™ & Atmosphere Mini™

Sharing the Same Goal

Enjoying Natural Fresh Air at Home

ATMOSPHERE  SKY™



Atmosphere Sky™
Air Treatment System

ATMOSPHERE  MINI



Atmosphere Mini™
Air Treatment System

Both can effectively remove more than 340 airborne contaminants with a single pass performance of 99.99% and can remove particles down to sizes as small as 0.0024 microns. Atmosphere Sky™ Air Treatment System is equipped with 3 filters with higher clean air delivery rate (CADR), suitable for an area of 465 sq. ft. Atmosphere Mini™ Air Treatment System is equipped with a 3-in-1 filter which is portable and compact, suitable for an area of 200 sq. ft.



Scan QR code and
learn more

Maintenance Tips and FAQs of Air Treatment System

Frequently Asked Questions

Q What are the main differences between Atmosphere Sky™ and Atmosphere Mini™ Air Treatment System?

A Atmosphere Sky™ Air Treatment System is equipped with 3 filters, including a Pre-Filter, a HEPA Filter and an Odour Filter, with a higher clean air delivery rate (CADR) of 300 cfm per minute, suitable for an area of 465 sq. ft. Atmosphere Mini™ Air Treatment System is equipped with a 3-in-1 Filter which is portable and compact. Its CADR is 130 cfm per minute, suitable for an area of 200 sq. ft.

Q How do I register my unit?

A You can register your product in two ways. Download the Atmosphere Connect app. As part of the pairing process, 1-click product registration is included. You can also go to the registration page online to register your unit.

Q Can I use the app to connect the Atmosphere Sky™ and Atmosphere Mini™ at the same time?

A Yes. One Connect ID can connect to multiple Atmosphere Sky™ and Atmosphere Mini™ units.

Q How to clean the body of Atmosphere Sky™ and Atmosphere Mini™ Air Treatment System?

A You can wipe the body of the unit with a wet cloth and let it dry. When the body is extremely dirty, you can clean it with a mild detergent, such as L.O.C™ Multi-Purpose Cleaner. If necessary, use a 1:99 diluted chlorinated bleach to clean and disinfect the body. Do not use cleaners containing ammonia, alcohol or paint thinner, as they will damage the body.

Q Will the bacteria and viruses captured by the filter be released back into the air when we change the filter? How do we handle used filters?

A No, once the viruses and bacteria are captured on the filter they are essentially trapped and neutralized on the filter. There is little risk of exposure when changing the filter. The best practice is to remove the used filter, place it in a plastic bag and carry it to the waste container. You are also recommended to wash hands after completing the process.

Q Will turning on the Air Treatment System when the window is open affects its operation and the filter's life?

A When the window is open, the Air Treatment System can operate normally, but the filtering effect will be affected by the air entering the room from the outside. If the outdoor air is relatively clean, ventilation will make the Air Treatment System achieve the filtering effect more quickly. If the outdoor air is more turbid than the indoor, the filtering effect will be affected, but these effects have no connection with the filtering efficiency of the unit itself. The life of the filter is mainly affected by the operation time and fan speed. If automatic detection is adopted, and the air quality is bad which the ultra-high-speed filtration is always on, the filter's life will be shortened.

Q When the Air Treatment System stops operating, will the bacteria and viruses captured by the filter be released back into the air? For example, when the motor stops, it causes a change in airflow direction, will the bacteria and viruses on the filter suddenly "rebound" back into the air?

A No. Amway Air Treatment Systems (including the discontinued Atmosphere and the hot selling Atmosphere Sky™ and Atmosphere Mini™) adopt physical filtration technology and are designed to run behind the filter through a high-efficiency motor, thereby generating suction, drawing air into the Air Treatment System from the surrounding environment, and then passing through a 3-stage filtration system (including Pre-Filter, HEPA Filter and Odour Filter) to remove contaminants in the air. When the unit is turned off, the motor will gradually stop operating and turn into a static state, and the air volume drawn will gradually decrease to zero, so there will be no sudden change in the airflow or wind direction. Airborne contaminants (including particles and various bacteria and viruses) are trapped in the fine fibers of the HEPA Filter when passing through. They will not escape or be released back into the air. HEPA Filter has been used in isolation wards in hospitals for a long time to prevent the spread of microorganisms in the air, and its effectiveness is widely recognized, so customers do not need to worry.

Q In the past, some users might find that filters that absorb household odours (such as smoke, cooking fumes) may release relevant odours in subsequent use. Is there a risk that bacteria and viruses will also be released back into the air?

A No. Since the size of the odour molecules is very small (at nanometer level), they can pass through the HEPA Filter, it mainly relies on the activated carbon in the Odour Filter to capture and adsorb odour molecules (the odour molecules will be adsorbed and attached on the activated carbon), thereby reducing the concentration of the odour in the air. However, the size of viruses and bacteria (at micron level) is much larger than odour molecules, which can be effectively captured and removed by the HEPA Filter, so customers do not need to worry. Both Atmosphere Sky™ and Atmosphere Mini™ can effectively remove particles as small as 0.0024 microns, and the single pass efficiency is as high as 99.99%. The products have obtained several international authoritative certifications, and their performance is trustworthy.

Tips on Replacing the Filters of Atmosphere Sky™ Air Treatment System

Q Are the 3-stage filters of the Atmosphere Sky™ Air Treatment System required to be replaced regularly?

A The three indicators on the display screen are representing the pre-filter, HEPA filter and odour filter, from left to right. Under normal conditions, the indicators should be in green; when the indicator turns red, it means that the filter needs to be cleaned or replaced. You can also connect your Atmosphere Sky™ Air Treatment System to the Atmosphere Connect app to easily monitor the usage of the filter.

1. **Pre-Filter:** It should be cleaned every 2 to 12 months; after cleaning, reset it through the app or by pressing the filter indicator on the display screen for a while.
2. **HEPA Filter:** The filter's life ranges from 3 months to 5 years, depending on the particle sensor, operating fan speed and operating hours. After replacement, the system will automatically reset the filter without manual setting.
3. **Odour Filter:** The filter's life ranges from 4 to 12 months, depending on the operating fan speed and operating hours. After replacement, the system will automatically reset the filter without manual setting.

Tips on Replacing the Filter of Atmosphere Mini™ Air Treatment System

Q What is the lifespan of the Atmosphere Mini™ 3-in-1 filter?

A Life of the filter depends upon your use conditions and the environment, but usually the 3-in-1 filter lasts from 6-10 months. Remember to pay close attention to the filter indicator on the control panel or the status of the filter in the Atmosphere Connect app, and replace the filter in time to ensure that the system maintains the best filtration performance. You can check the indicators on the panel to see if the filter needs to be replaced. When the indicator is in green, it means no replacement is needed; when the indicator turns yellow, it means that the filter needs to be replaced soon; when the indicator turns red, it means that the filter needs to be replaced immediately. You can also connect your Atmosphere Mini™ Air Treatment System to the Atmosphere Connect app to easily monitor the usage of the filter.

Q Do we need to clean the Atmosphere Mini™ 3-in-1 filter?

A You can consider cleaning the pre-filter layer if large particles begin to accumulate on the front of the filter. To clean, you can either vacuum it off or wipe/brush with a clean cloth. Please be careful when cleaning the pre-filter layer to avoid causing damage to it. Do not use water or any other liquid cleaner. Please note that cleaning of the pre-filter layer is not a must and it won't affect the life of the filter.



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Scan QR Code and go to the registration page



Scan QR code to download Atmosphere Connect app